

ITEM **Bad Debt Repayment Plan**
170.10**1. Service Description**

The Bad Debt Repayment Plan (BDRPP) is a one-time offering to residential customers that assists them in paying back their outstanding bad debt(s) with SaskTel. Customers under BDRPP will receive access to SaskTel’s basic telephone service but they must subscribe to Residential Bill Management Tools (total toll restriction) and agree to the repayment schedule and associated conditions under BDRPP. BDRPP will be activated at time of installation.

Customers will be able to access toll free numbers, receive long distance calls, and make long distance calls using pre-paid phone cards. Customers will not be able to make long distance calls (i.e. Direct or Operator Assisted), accept collect calls, make third party calls, make calling card calls, make directory assistance calls or make 900 number calls.

2. Definitions

For the purposes of this Tariff Item:

“*Basic Telephone Service*” refers to customers that will be provided with a Network Access, a Regency 200 or Regency 400 telephone set, and a maximum of \$15.95 in features (e.g. SaskTel Voice Mail Service and/or SmartTouch) and Pay-per-Use. C

“*BDRPP (Bad Debt Repayment Plan)*” refers to a service designed to assist residential customers in paying back outstanding bad debts to SaskTel.

“*Residential Bill Management Tools*” refer to item on Residential Bill Management Tools.

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“*Toll Restrict*” refers to providing access to the local network while denying access to certain types of long distance service.

“*Bad Debt*” refers to a Written Off Final Account (WOFA) that has been referred to a Collection Agency for collection.

3. Conditions of Service

1. The bad debt must be repaid in monthly installments until it is cleared. Refer to the minimum payments as outlined under the Repayment Schedule.
2. The customer’s account must be kept current by paying charges in the month the bill is presented and before the next bill is issued.
3. Access to the SaskTel long distance network or IXC’s and resellers of SaskTel’s local access services will be totally restricted until such time that the bad debt has been cleared.
4. If while on BDRPP the customer’s account is closed and service terminated, all money owed to SaskTel is to be repaid, and the customer forfeits their eligibility for the Bad Debt Repayment Program. All remaining installments and all other money owed will be billed on the final account as a lump sum. C
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5. A customer who has forfeited their eligibility for the BDRPP will not be granted basic telephone service until all outstanding debts owed to SaskTel are repaid. Payment(s) must be made in cash, certified cheque or bank draft. A personal guarantee or security deposit may be required before service is again provided to the customer. C

ITEM 170.10 Bad Debt Repayment Plan - Continued**4. Repayment Schedule**

The following table shows the payback schedule based on the amount owing.

If the debt is:	Monthly Rate
\$249.99 or less	\$10.00
\$250.00 - \$999.99	25.00
Over \$1000.00	50.00