# ITEM Temporary Telephone Service 110.14

**Note:** The residence and business service elements of this item are forborne from regulation in certain exchanges, as identified in Item 100.21 and Item 100.23, respectively.

## 1. Service Description

Temporary Telephone Service is available for customers who require temporary service for:

- Telephone service that is usually in place for less than one month
- A temporary location (Construction site)
- When permanent facilities cannot be installed during the winter construction season (November 1 to April 30).

### 2. Definitions

"Actual Costs" refers to costs that include labour, vehicle expense, non-reusable hardware and material, plus the cost of recovering material which will not be left in place.

"Winter Construction Season" refers to the months of November 1 to April 30, when permanent facilities cannot be installed (wire/cable cannot be buried) and a temporary telephone service is required until weather conditions permit the installation of permanent facilities.

#### 3. Conditions of Service

- 1. Temporary Telephone Service is available for both residence and business customers.
- 2. Only individual line service is available.

### 4. Rates

1. If facilities are in place, regular rates and charges apply to provide network access, terminal equipment, or wiring.

**Reference**: Refer to the applicable items, for rates and charges.

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# ITEM Temporary Telephone Service - continued 110.14

#### 4. Rates - continued

2. If facilities are not in place, actual costs apply to provide network access, terminal equipment, or wiring. All requests will be rated at cost, and the rate provided to the customer will reflect the actual incremental costs incurred to provide the temporary service. The rate will be dependent upon whether or not the lines requested will be utilized by a future customer.

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