ITEM 160.25

### **Intercept Service**

**Note:** The residence and business service elements of this item are forborne from regulation in certain exchanges, as identified in Item 100.21 and Item 100.23, respectively.

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## 1. Service Description

Intercept Service provides the caller with information about the status of a number when a non-working number has been reached and how that call may be completed.

The following types of *Intercept Service* are available:

- (a) Switch Intercept
- (b) Basic

Type	Description
Switch Intercept	A customer, dialing a non-working number, reaches
	a recording which advises that the number reached is
	no longer in service. No referral number is
	delivered, and no operator comers on the line to
	advise further information.

(table continued on next page)



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# **Intercept Service - Continued**

## 1. Service Description - Continued

Table Continued

Basic Intercept	The follow	The following options are available with Basic			
	Intercept:	Intercept:			
	Basic	A calling party, dialing a non-			
	Referral	working number or a number that			
		has been changed, will be connected			
		to the intercept system. This system			
		will cross reference the old number			
		to the new number and advise the			
		calling party of the new number.			
		The calling party must then dial the			
		new number.			
	Split	A calling party, dialing a non-			
	Referral	working number, or a number that			
		has been changed, will be connected			
		to the intercept system. This system			
		will cross reference the old number			
		to more than one new number, or			
		special message. In this case, the call			
		is routed to a pre-recorded message			
		which directs the caller to the			
		appropriate new number.			

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# ITEM Intercept Service - Continued 160.25

### 1. Service Description - Continued

The following table lists the *time periods* available for Intercept Service:

		the referral time period
Type	For	is
Switch Intercept	Res	up to 3 months
	Bus	
Basic Intercept		
<ul> <li>Basic Referral</li> </ul>	Res	up to 15 months
	Bus	up to 15 months
Split Referral	Res	up to 15 months
	Bus	up to 15 months

#### 2. Conditions of Service

- 1. Intercept Service is available in digital switches, to the following customers:
  - (a) residence customers,
  - (b) business customers.
- 2. Intercept Service is available on certain toll plans service for a maximum of 120 days.
- 3. Intercept Service is <u>not</u> available to 911 customers.
- 4. Intercept is available at SaskTel's discretion, and upon availability of sufficient numbers in the switch.

Filing Date: 2000 06 20 Effective Date: 2000 06 30





# ITEM Intercept Service - Continued 160.25

#### 2. Conditions of Service - Continued

- 5. Switch Intercept will be considered the *default* Intercept Service when Basic Intercept is not subscribed to.
- 6. Basic Intercept will refer the caller to another number terminating in or out-of-province (including an 800 number).
- 7. After the intercept referral time period has expired, the telephone number will be reassigned to another customer.
- 8. The type of service associated with the "referred from" number will determine which rate applies.
  - eg. Residence rates apply to a residence "referred from" number
- 9. No refund will be issued if the customer cancels Intercept service prior to the end of the referral time period.
- 10. The Basic Referral option will be provided at no charge to the customer when SaskTel is responsible for initiating number changes. The two situations in which this can only occur are:
  - (a) directory or assignment errors, where two subscribers may have been given the same listing.
  - (b) SaskTel conversions of an NNX code in an area.

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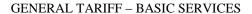
ITEM Intercept Service - Continued 160.25

#### 2. Conditions of Service - Continued

- 11. Split Referral rates and charges will apply in all cases where intercept calls are routed to a pre-recorded message directing the caller to the appropriate new number.
- 12. Intercept service may be provided to a number on temporary disconnect. Temporary disconnect rates and charges are in addition to Intercept service charges. (Refer to the item on Seasonal Service)

**Note:** Intercept service is not a substitute for temporary disconnect.

Filing Date: 2014 08 27 TN 303 Effective Date: 2014 09 11





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# **Intercept Service - Continued**

### 3. Rates

The Customer shall pay to SaskTel the following rates and charges for Intercept Service. Such rates and charges are in addition to any other rates and charges that may be applicable.

Type	For	Rate (per month)	
Switch Intercept	Res	N/A	
	Bus		
Basic Intercept			
<ul> <li>Basic Referral</li> </ul>	Res	\$3.00	
	Bus	6.00	
Split Referral	Res	10.00*	
	Bus	10.00*	

<sup>\*</sup> Per month, per number.

Filing Date: 2000 06 20 Effective Date: 2000 06 30