

NON-TARIFFED PRODUCTS AND SERVICES

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Effective Date: June 20, 2016

Wireless Hardware Upgrade & EDUF Eligibility Terms and Conditions

Description

SaskTel Wireless customers who sign a one-year or two-year contract will be eligible for a wireless hardware pricing subsidy. Wireless hardware upgrade eligibility is dependent on contract length and the type of hardware being upgraded to.

Customers that wish to upgrade earlier than the end of their contract term may pay an Early Device Upgrade Fee (EDUF), which is a prorated amount based on the subsidy they received at the time they purchased their device. They must also have signed a 1 or 2 year contract term.

The EDUF is calculated based on the device subsidy at the time of purchase divided by the length of contract in months, multiplied by the number of months remaining in the contract term.

The EDUF is non-refundable.

Terms and Conditions

- 1. New activations will be required to pay an activation fee as established by SaskTel from time to time. Customers upgrading or replacing their existing wireless data or voice handset (device) will be required to pay a service fee as established by SaskTel from time to time.
- 2. In order to be eligible for one- or two-year device pricing, the Customer must either sign a new contract or renew an existing contract on a current or legacy rate plan.
- 3. Monthly and prepaid customers are eligible for the one- or two-year device pricing if they switch to a contract term.

Exception: Customers on the Paraplegic rate plan are only eligible for the monthly hardware subsidy amount provided they switch to a regular rate plan and opt for a one- or two-year contract.



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4. Once a Customer has purchased a device at the one- or two-year contract price, the following amount of time must pass before the Customer is eligible to receive another one- or two-year hardware subsidy to upgrade/replace their device:

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Term	Wait Period
One year contract hardware subsidy	12 months
Two year contract hardware subsidy	24 months

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Exception: Wait Period does not apply if customer chooses to pay Early Device Upgrade Fee

5. For eligible existing Customers upgrading/replacing their device, the expiry date of the new contract they enter into must not be sooner than their existing contract term expiry date.

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6. Customers who received a new device at a one- or two-year price and wish to terminate service within 30 days of activation, or within 30 days of upgrading to a new device, must return the subsidized device to the point-of-sale, or they will be billed the subsidized value of the device as determined by SaskTel.

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7. All existing National customers qualify for the special National device pricing as determined by SaskTel from time to time. National customers may also choose from all standard regional pricing offers.

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8. Customers on the National Customer Employee purchase programs, customers on Federation of Saskatchewan Indian Nations (FSIN) plans or customers on Métis plans do not qualify for the upgrade offering described in this Non-Tariffed Item.

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9. When a customer purchases a new device for Mobility **2nd Cell**TM, **Mobility FamilyTime**® or Shared Plans, the customer must sign a new contract for the existing plan and the new device. All of the related (primary and secondary) devices from the customer's existing contract will be changed to have the same contract expiry date as the new contract entered into by the customer.

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10. A device which is not eligible for a data subsidy cannot borrow a subsidy from an eligible existing voice-only device and apply it to the purchase of a new data device.

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