

ITEM **Residential Bill Management Tools**  
170.05

**1. Service Description**

Residential Bill Management Tools are services which enable residential customers to acquire basic telephone service while restricting access to the long distance (LD) network. The type of toll restriction determines what LD network services can be accessed.

Residential Bill Management Tools are made up of the following:

Components	Description
Toll Restrict	Provides access to the local network while denying access to certain types of long distance service.
Installment Payment Plan	Enables the customer’s service connection charge for network access and terminal equipment to be paid over a period of up to six months.

Residential Bill Management Tools are available to residential customers only.

**2. Conditions of Service for Toll Restrict**

1. A service charge will apply when the customer subsequently requests installation of Toll Restrict (e.g. when the customer has previously requested removal of Toll Restrict and later requests Toll Restrict to be re-installed).
2. When total Toll Restrict is removed, SaskTel may ask the customer to provide a deposit or other security, such as arranging for third party payment, or a bank letter or other security, or a written guarantee from a third person who is a Customer of SaskTel and whose credit is established to the satisfaction of SaskTel.

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3. When a customer with Toll Restrict requests an alternate carrier as their primary inter-exchange carrier (PIC), all outstanding debts owed to SaskTel must be paid prior to SaskTel removing the toll restriction.

**3. Conditions for Installment Payment Plan**

1. The customer is not considered to be a credit risk.
2. The total service charge must be \$45.00 or more, before taxes if applicable.
3. Late payment charges on overdue accounts will be applied.
4. The service charge must be paid in full before another installment payment plan is permitted.

**Reference:** Refer to Terms of Service, Item 62.

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**4. Rates**

Refer to the item on Toll Restrictor, for the various types of toll restrictors and rates.

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