

ITEM Customer Information Requests

110.16

1. Service Description

SaskTel will provide customer name and address information associated with a specific listed telephone number, address, or customer name to authorized Emergency Services Agencies and Public Law Enforcement upon request (the “service”).

The information consisting of names, addresses and telephone numbers of customers whose listings are not published in directories or listed in the Company’s Directory Assistance records is confidential and is not available under this service.

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|**2. Definitions**

For the purposes of this Tariff Item:

“Company” refers to SaskTel.

“Emergency Services Agencies” refers to the public law enforcement, fire and ambulance services.

“Public Law Enforcement Agencies” refers to the federal, provincial and municipal police services as well as federal and provincial government departments who have the legislative authority to issue warrants and/or subpoenas.

“Private Line” refers to a non-network connecting voice communication service on a two-point or multi-point basis.

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1. Customer information requests may only be made by Emergency Services Agencies/Public Law Enforcement Agencies where there is a risk of loss of life or property to the general public or for use by Public Law Enforcement Agencies in investigations for violations under the Canadian Criminal Code or other criminal offenses.

3. Information accessed through Customer information requests may not be shared, sold, rented or otherwise disposed of to third parties.

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4. Rates

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The Emergency Service Agency shall pay the following service rates and charges for the services. Such rates and charges are in addition to other rates and charges that may be applicable pursuant to SaskTel’s Tariffs.

The following rates and charges apply for each information/service request.

| Service Item | Non-confidential | Set Up Charge (one time) |
|-----------------------------------|------------------|--------------------------|
| SaskTel Security Look Ups: | | |
| Verbal/per Telephone Number | \$3.00 | N/A |
| Fax/per Telephone Number | 2.00 | |
| Request by Address/Name | 10.00 | |
| Electronic File Transfer | N/A | |

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(Reserved for future use)

