

TABLE OF CONTENTS

<u>Category</u>		<u>Page</u>
General		
	TITLE PAGE	1
	TRADE MARKED NAMES	2
	REFERENCES TO BE UPDATED	4
	TABLE OF CONTENTS	7
	ALPHABETICAL INDEX	15
	EXPLANATION OF SYMBOLS	23
	DEFINITIONS	24
Terms of Service		48
	Article Index	49
	Description of the Terms of Service	50
	Effective Date of Changes	50
	SaskTel’s Obligation to Provide Service	50
	SaskTel’s Facilities and Equipment	51
	Customer’s Obligations and Responsibilities	52
	Attachment of Customer Provided Equipment	54
	Restrictions on Use of Service	56
	Customer’s Responsibility for Charges	58
	Minimum Charge for the Minimum Contract Period and Cancellation	59
	Before Service Begins	
	Payment Time Limits and Late Payments	59
	Deposits, Alternatives and Payments for Service	60
	SaskTel-Initiated Changes in Telephone Numbers or Service Arrangements	61
	SaskTel’s Right to Enter the Customer’s Property and Premises	61
	SaskTel-Initiated Suspension or Termination of Service	62
	Telephone Directories	63
	Telephone Directory Errors and Omissions	63
	Directory Assistance	64
	Limitation of Service	64
	Confidentiality of Customer Records	64

TABLE OF CONTENTS

<u>Category</u>	<u>Page</u>
Terms of Service - <i>Continued</i>	
Disputes	66
Cancellation of Service by the Customer	67
Customer’s Liability	67
Limitation of SaskTel’s Liability	68
Location of the Customer Connection Point / Demarcation	71
Toll Charges Rounding	72
Arbitration	73
Residential Services	82
Residential Single Line Terminal Terms of Service	83
Business Services	98
310-XXXX Access	99
Centrex Service II	105
Cisco UC 500 Communications Systems Terms and Conditions	134
SaskTel Smart Wi-Fi Service Terms of Service	165
SaskTel IT Health Check Service	172
Direct-In-Dial Service	174
SaskTel Smart Network Firewall Terms of Service	180
Megalink Service	186
Microlink Service	204
Multi-Line Access Service	217
Remote Message Register	224
SaskTel Hosted Exchange Service	230
SaskTel Centrex IP Service	251
SaskTel First Service – Centrex/Analog Set Maintenance Terms of Service	267
SaskTel Basic Network Discovery Service Terms and Conditions	279
IoT (Internet of Things) Connectivity	290
Business Bill Analyzer Service	302

D

TABLE OF CONTENTS

<u>Category</u>	<u>Page</u>
Items that Pertain to both Business and Residential Services	309
Basic Support Service Terms of Service	310
Combined Voice Mail	330
Dishonoured Payment Charge	337
Excess Mileage Charges	341
Extended Network Access Service	347
System Administration Fee	353
Feature Package	356
Forborne Local Exchanges	360
Intercept Service	364
Network Access Service	372
Customer Information Requests and Wiretap Services	382
Network Access Service (Discontinued)	385
SaskTel Crown Utility Payment Deferral Program	388
Past Due Charges	391
Policy for Connecting Customer-Provided Equipment to SaskTel’s Network	396
Sask911 Fee	413
SaskTel Voice Mail Service	419
Seasonal Service	439
SmartTouch Subscription Service	445
TalkMail Service	463
Temporary Telephone Service	473
Wireless	498
SaskTel Wi-Fi Network	499
SaskTel Wireless Equipment Financing & Plus Pricing	504
SaskTel Wireless Basic Toll Schedules	510
Saskatchewan Schedule	511
Canada Schedule	512
SaskTel Wireless Features	517
Wi-Fi Calling Terms of Service	524
SaskTel Wireless Emergency Communication Services Limitation of Liability	528
SaskTel Wireless Service Early Cancellation Fees	532
SaskTel Wireless Service Terms of Service	538
SaskTel Wireless System Administration Fee	554

TABLE OF CONTENTS

<u>Category</u>	<u>Page</u>
Wireless - <i>Continued</i>	
SaskTel Prepaid Terms of Service	560
SaskTel Wireless Service Plan Eligibility Conditions	569
Wireless Device Trade-In Program	573
Wireless Hardware Upgrade & EDUF Eligibility Terms and Conditions	589
Wireless Device Unlock Code Terms of Service	593
SaskTel Wireless Fast Forward Program	599
SaskTel Wireless Device Protection Plan	608
SaskTel Wireless Data Service Plans Terms and Conditions	609
SaskTel Wireless Fair Use Policy	619
Broadcast	631
maxTV Terms of Service	632
Internet	648
High Speed Fusion interNET	657
SaskTel Internet Services Terms of Service	692
Basic Toll Schedules	752
SaskTel Basic Toll Schedules	753
Saskatchewan Schedule	754
Saskatchewan – Alberta Schedule	755
Saskatchewan – Manitoba Schedule	756
Saskatchewan – Canada Schedule	757
Saskatchewan – Northwest Schedule	758

D

TABLE OF CONTENTS

<u>Category</u>	<u>Page</u>
Basic Toll Schedules - <i>Continued</i>	
Canada – United States Schedule	759
Canada – Alaska Schedule	760
Canada – Hawaii Schedule	761
Basic Toll Discounts	762
Operator Surcharges	763
Calling Card Surcharges	765
International Outbound Schedule	766
Message Toll Calls	782
Directory Services	794
Directory Assistance Call Completion	795
Directory Assistance Charge	800
DirectWest Conditions of Contract	805
Telephone Directory Service	814
Wireless Directory Assistance Services	823
Forborne Competitor Services	852
Local Number Portability (LNP) and Wireless Number Portability (WNP)	853
- 10 Digit Global Title Translation (10D GTT) - Access to Service Control Point (SCP)	
SaskTel Ethernet Transport Service	864
SaskTel Billed Number Screening	872
SaskTel Competitor Digital Network (CDN) Services	877

D
|

(Reserved for future use)

(Reserved for future use)

(Reserved for future use)