

ITEM
110.12 **Network Access Service**

Note: The residence and business service elements of this item are forborne from regulation in certain exchanges, as identified in Item 100.21 and Item 100.23, respectively.

1. Service Description

Network Access Service is the furnishing of a telecommunication facility between SaskTel's central office and the network interface demarcation point at the customer's premise or property. C

The standard basic network access is Touch-Tone.

2. Conditions of Service

1. Network access will be provided to a customer's premise within a specified exchange area only from the local switching centre that serves that area.
2. SaskTel's network access service standard is subject to change.
3. If requests for network access are received during the winter (November 1 to April 30) additional charges may apply.

Reference: Refer to the item on Temporary Telephone Service. C

4. The monthly rental rate for network access includes one free listing of the customer's name and address in the white pages of the telephone directory.
5. When the location is within an area zoned as commercial, extra provisioning charges will not apply to requests for network access lines within a base rate / island base rate area.

Exception: When the furnishing of service involves unusual costs.

ITEM
110.12

Network Access Service - Continued

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2. Conditions of Service - Continued

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- 6. When providing network access within a base rate/island base rate area, the service charge is based on the assumption that facilities are available and the furnishing of service will not involve unusual costs. When the furnishing of service involves unusual cost, the customer may be assessed extra charges based on the cost involved.
- 7. Properties with existing network access service continue to receive service at the standard that was current when service was provided. If customers want their service upgraded to SaskTel's current standard, service drop charges may apply.
- 8. Extra Provisioning Charges may apply when providing network access to customers located outside a base rate/island base rate boundary.

Reference: Refer to the item on Extra Provisioning Charges.

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- 9. Additional rates for EAS service apply where two or more exchanges operate under an EAS arrangement.

Reference: Refer to the item on Extended Area Service (EAS).

- 10. When Network Access is terminated on multi-line telephone, multi-line key system or PBX equipment, multi-line access rates will apply.

Reference: Refer to the item on Multi-line Access Service, for rates and charges.

- 11. The following requests for network access will be rated at cost:
 - (a) when circuit conditioning is required;
 - (b) when facilities are requested to be provided by a technology that SaskTel doesn't currently provide.

- 12. The service charge is not applied in the case of a winback. A winback is the effort on the part of SaskTel to retain the customer or to prevent a customer loss. To retain a residential customer who has indicated they are or will be leaving for another service provider and to prevent the loss, or persuade or induce a customer to return to SaskTel from a competing service provider, SaskTel may waive service connection charges to SaskTel's residential network access service within a base rate/island base rate area.

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ITEM
110.12

Network Access Service - Continued

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2. Conditions of Service - Continued

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Two Installment Payment Plans (IPP) are available for financing installation charges. They include:

Type of IPP	provides...	under these conditions...
Plan 1	initial network access, for residential customers located outside a base rate / island base rate	<ul style="list-style-type: none"> • charges must be \$400.00 or greater, • minimum number of monthly payments is 2, • maximum number of monthly payments is 24, • late payment charges on overdue accounts will be applied, and • interest is charged at SaskTel's current cost of capital.
Plan 2	any service charge for residential customer	<ul style="list-style-type: none"> • the customer is not considered to be a credit risk, • the total service charge must be \$45.00 or more, • late payment charges on overdue accounts will be applied, • the service charge must be paid in full before another installment payment plan is permitted, and • interest is charged at SaskTel's current cost of capital.

ITEM **Network Access Service** – *Continued*
 110.12

3. Rates

The Customer shall pay to SaskTel the following rates and charges for Network Access Service. Such rates and charges are in addition to any other rates and charges that may be applicable.

The following table lists the *monthly rental for residential wireline network access*:

For service located ...	Monthly Rental for Rate Group ...
	1
within a base rate / island base rate area	\$32.42
outside a base rate / island base rate area	32.42

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Note: Item 105.10 Excess Mileage Charges and Item 100.30 Extended Area Service charges are included in rates.

Network Access Rates displayed on the customer’s bill include \$0.15 for SaskTel Relay Service (refer to Item 160.15).

Network Access Service – Continued

3. Rates – Continued

The following table lists the service charges to establish *residence first or additional lines* when a field visit is required:

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	Service charges if the service drops...			
	• is not in place or, • is in place but has never been activated		• is in place and has been previously activated	
For service located...	1st	Add'l	1st	Add'l
within a base rate / island base rate area (Note 1) • 1st line • additional line (Note 2)	\$75.00	\$52.00		
outside base rate / island base rate area (urban style of distribution): • 1st line • additional line	475.00 +(Note 3)	452.00 +(Note 3)	\$75.00	\$52.00
outside base rate / island base rate area (rural style of distribution): • 1st line • additional line	475.00 +(Note 3)	452.00 +(Note3)		

Note 1: Base rate / island base rate service charges are not applicable in the case of a winback.

Note 2: An additional charge for a service drop may be required.

Note 3: Plus the Extra Provisioning Charges. Refer to the item on Extra Provisioning Charges.

M-moved from page 310A

ITEM
110.12

Network Access Service – *Continued*

3. Rates – *Continued*

The following service charges apply to *establish residence first or additional line(s)* when no field visit is required:

For service located ...	Service Charges	
	1st	Add'l
within a base rate / island base rate area: (Note 1)	\$35.00	\$26.00
• 1st line		
• additional line		
outside a base rate / island base rate area (urban or rural style of distribution):		
• 1st line		
• additional line		

Note 1: Base rate / island base rate service charges are not applicable in the case of a winback.

M-moved from page 311

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ITEM **Network Access Service – Continued**
110.12

3. Rates – Continued

The following table lists the *monthly rental for single line business wireline network access*:

For service located ...	Monthly Rental for Rate Group ...		
	1	2	3
within or outside a base rate / island base rate area	\$49.22	\$34.00	\$34.00

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Note: Item 105.10 Excess Mileage Charges and Item 100.30 Extended Area Service Charges are included in the rates

Network Access Rates displayed on the customer’s bill include \$0.15 for SaskTel Relay Service (refer to Item 160.15).

The following table lists the service charges to establish *business first or additional lines* when a field visit is required:

For service located...	Service charges if the service drops...			
	• is not in place, or has never been activated		• is in place and has been previously activated	
	1st	Add'l	1st	Add'l
within a base rate / island base rate area				
• 1st line	\$99.00	\$66.00		
• additional line (Note 1)				
outside base rate area (urban style of distribution):			\$99.00	\$66.00
• 1st line	499.00	466.00		
• additional line	99.00	66.00		
	+(Note 2)	+(Note 2)		
outside base rate area (rural style of distribution):				
• 1st line	499.00	466.00		
• additional line	99.00	66.00		
	+(Note 2)	+(Note 2)		

ITEM **Network Access Service – Continued**
110.12

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3. Rates – Continued

Note 1: An additional charge for a service drop may be required.

Note 2: Plus the Extra Provisioning Charges. Refer to the item on Extra Provisioning Charges.

The following service charges apply to *establish business first or additional line(s)* when no field visit is required:

For service located ...	Service Charges	
	1st	Add'l
within a base rate / island base rate area: • 1st line • additional line	\$45.00	\$32.00
outside a base rate / island base rate area (urban or rural style of distribution): • 1st line • additional line		

M-moved from page 313

ITEM
110.12

Network Access Service – Continued

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3. Rates - Continued

The following service charges apply to *move network access from one premise to another*:

For service located...	Service Charge			
	Residence		Business	
	1st	Add'l	1st	Add'l
within a base rate / island base rate area	Refer to the residence or business service charges for establishing access.			
outside a base rate / island base rate area (urban style of distribution)				
outside a base rate / island base rate area (rural style of distribution) if ...				
• SaskTel provides trench (less than 7 meters)	\$75.00	\$52.00	\$99.00	\$66.00
• SaskTel provides trench (7 to 500 meters)	275.00	252.00	299.00	266.00
• SaskTel provides trench (over 500 meters)	Will be provided at cost.			
• customer provides trench	75.00	52.00	99.00	66.00

The following service charge applies to move network access on the same premise:

For work done...	The rate is...
At the customer's premise: • during regular working hours	\$89.00 per person per hour* (min. ½ hour)

- * Billed in ¼ hour increments; chargeable hours are measured portal to portal and charges include labour, transportation and consumable parts.
- * Move same premises could encompass: the relocation/rearrangement of an existing buried or aerial drop, or the conversion of an aerial access to a buried access.

m-moved from page 314

ITEM
110.12**Network Access Service – Continued**

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3. Rates - Continued

The following service charges apply to install or augment a ***buried or aerial service drop*** on residential or commercial properties.

A service drop (also known as entry) is the aerial or buried cable and associated hardware that serves individual properties within a subdivision. Entry extends network access from the distribution facilities to the individual properties and it may enter individual buildings.

A pathway includes trenching, conduits, or clearances appropriate to run required service wiring as deemed acceptable by SaskTel and applicable local, provincial, and federal codes.

Residence: On an initial install, SaskTel will install the service drop into a residence at no charge. SaskTel will augment the service drop into a residence at no charge if the customer provides the pathway.

Business: SaskTel will install or augment the service drop into a business at no charge if the customer provides the pathway and a suitable location for the demarcation.

If the location of the pathway provided by the customer is not the most convenient route or there are obstructions along the way, SaskTel may require an alternate pathway and the customer will pay SaskTel the costs incurred in providing such alternate pathway.

If the customer does not provide SaskTel with a pathway and other facilities or equipment that may be required, the customer will be charged for SaskTel to provide them.

If a customer refuses to pay for a pathway, services to such customer or to any occupant may be refused or suspended until the costs and disbursements incurred by SaskTel for the purpose of acquiring the necessary pathway and performing any routing or additional construction are paid by such customer or occupant.

m-moved from page 315

Reserved for Future Use

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